

TERMS OF SERVICE

Last updated: June 30, 2026

1. Introduction

Welcome to OQY Labs. These Terms of Service (“Terms”) govern your access to and use of the website at oqylabs.com and the outbound automation service we provide (together, the “Service”), operated by OQY Labs LLC, a Wyoming limited liability company (“OQY Labs,” “we,” “us,” or “our”). By accessing our website or engaging us for the Service, you agree to be bound by these Terms. If you disagree with any part of them, please do not use our website or Service.

2. The Service

OQY Labs builds and operates an AI-powered outbound automation system for B2B companies. The Service sources target accounts, enriches them with relevant signals, and runs personalized outreach sequences on a client’s behalf, operated through a connected pipeline of third-party tools. Specific scope, deliverables, and pricing for any engagement are set out in a separate service agreement or order signed by both parties, which forms part of these Terms.

3. Use of Website and Service

By using oqylabs.com or the Service, you agree to use them for lawful purposes only. You must not use either in any way that could damage, disable, or impair our website, our Service, or interfere with another party’s use of them, including by attempting unauthorized access to our systems or the third-party platforms our Service connects to.

4. Account and Access

To receive the Service, you may need to provide access credentials to third-party platforms used in your business (such as your CRM or sales tools), or grant access to systems we provision on your behalf. You are responsible for the accuracy of information you provide and for any activity that occurs through access you grant us, except where that activity results from our negligence or breach of these Terms.

5. Fees and Payment

Engagement of the Service involves a one-time setup fee and a recurring monthly fee, as set out in your service agreement. There is no minimum commitment period; you may continue the Service for as long as it suits your business. Fees are due as invoiced. Continued non-payment may result in suspension of the Service. Our Refund Policy, available separately, governs cancellations and refund eligibility and is incorporated into these Terms by reference.

6. Client Data

You retain ownership of all data generated or processed through the Service on your behalf, including contact lists, enrichment notes, and outreach sequences. We do not sell or share your data with third parties for purposes unrelated to delivering the Service. Our Privacy Policy, available separately, describes how we collect, use, and protect data in more detail.

7. Intellectual Property

The OQY Labs name, logo, website content, and the underlying systems, workflows, and software we use to deliver the Service are our property and are protected by applicable intellectual property laws. Nothing in these Terms transfers ownership of our systems or methodology to you. You may not reproduce, distribute, or transmit content from our website without our prior written consent.

8. No Guarantee of Results

While we work to deliver effective outbound systems, sales and marketing outcomes depend on many factors outside our control, including your market, offering, and pricing. We do not guarantee specific results such as a particular number of meetings, replies, or closed deals.

9. Limitation of Liability

To the maximum extent permitted by law, OQY Labs shall not be liable for any indirect, incidental, special, consequential, or punitive damages arising out of your use of our website or the Service. Our total liability for any claim arising from the Service is limited to the fees paid by you in the three months preceding the claim.

10. Governing Law

These Terms are governed by and construed in accordance with the laws of the State of Wyoming, United States, without regard to its conflict of law principles. Any disputes arising from these Terms will be subject to the exclusive jurisdiction of the courts located in Wyoming, and you agree to submit to the personal jurisdiction of those courts for any such dispute.

11. Changes to These Terms

We reserve the right to modify these Terms at any time. Revisions will be published on this page, and we recommend checking it periodically. Your continued use of our website or Service following any update constitutes acceptance of the revised Terms.

12. Contact Us

If you have any questions about these Terms, please contact us at hello@oqylabs.com.